

Customer Credit Application



Please complete this form and fax to (603) 898-6854 or email to cs@alpc.com.

Company Information

Company Name _____

D/B/A (if applicable) _____

Tax ID Number (TIN/EIN) **or** Social Security Number _____

Dun & Bradstreet Number _____ Website _____

Billing Address

PO Box or Street Name

City, State Zip Code

Country

Phone Number Fax Number

Do you accept emailed invoices? Yes No

Invoice Email Address _____

Shipping Address

PO Box or Street Name

City, State Zip Code

Country

Phone Number Fax Number

Type of Business (Check ONE Only)

- Importer/Exporter
- Distributor
- University
- Government
- Other (Please Specify) _____

Business Classification (Check ONE Only)

- Sole Proprietor
- Corporation
- Partnership
- Other (Please Specify) _____

Customer Credit Application



Accounts Payable Contact (Required)

Contact Name

Phone Number

Fax Number

Email

Shipping Contact

Contact Name

Phone Number

Fax Number

Email

References (Please list three)

Please note Fisher Scientific will not provide credit references.

Company Name

Address

City

State

Zip Code

Country

Phone Number

Fax Number

Email

Phone **and** Fax **or** Email Address Required

Company Name

Address

City

State

Zip Code

Country

Phone Number

Fax Number

Email

Phone **and** Fax **or** Email Address Required

Customer Credit Application



References (Continued)

Company Name

Address

City

State

Zip Code

Country

Phone Number

Fax Number

Email

Phone **and** Fax **or** Email Address Required

I certify that the information provided is true and correct.

Signature

Date

Printed Name

Title

Please note: If purchasing Radioactive Kits, please include a copy of your company's Radioactive License.

Internal Use Only

Contact Account Number

Credit Limit

Parent ID Number

Approved By

Date



Establishing a New Customer Account

To establish a customer account with ALPCO, contact our customer solutions staff with the appropriate billing information, shipping address, pertinent contact information, and three current credit references. Upon approval of your application, you will be provided an 8 character Customer I.D. number, (i.e. ALPCO = ALPCO001) for ordering purposes.

To Place Orders

ALPCO accepts purchase orders via fax to (603) 898-6854, via email to cs@alpc.com, via phone to (800) 592-5726 and orders may be placed online by visiting www.alpc.com and selecting the “cart” option at the top right hand side of the screen.

Please supply our customer solutions staff with your ALPCO Customer I.D. number, a valid purchase order number, the appropriate catalog numbers, the required quantities, and include any special instructions or price quotation numbers when applicable.

Our customer solutions associates may be reached at (800) 592-5726 or (603) 893-8914, Monday - Friday 8:00 A.M. - 5:00 P.M. (Eastern Standard Time). ALPCO accepts MasterCard, Visa, and American Express.

Inventory Availability

ALPCO strives to maintain inventory on all major product lines to meet the needs of our customers. Our customer solutions associates are available to arrange standing orders to best meet the needs of each individual customer. Please note: some specialty products require advance notice prior to delivery.

Iodination Dates

ALPCO has developed a schedule of iodination dates for all of the radio-labeled assay kits. This ensures that customers receive the freshest kits possible. These labeling dates allow ALPCO customers to effectively plan their usage. Please contact customer solutions for ALPCO's iodination schedules.

Licensing & Warranty

In compliance with US federal regulations, all customers ordering radioactive products must submit a copy of the institution's most current and valid radiation license to ALPCO. This documentation will remain on file for future ordering.

All products manufactured and/or distributed by ALPCO should be used in accordance with the labeled intended use. All products that are labeled for “research use only” are supplied for research applications and are not for in vitro diagnostic or clinical use.*

ALPCO, nor its manufacturers and/or distributors, makes no warranties either expressed or implied, concerning any matter whatsoever, including and without limitations, the condition of the product, its merchantability, or its fitness for any particular use. Any modification of a test, as well as exchange or mixture of any components from different lots, may influence results and cannot be supported.

Terms of Sale**

Terms of sale are Net 30 Days from the date of invoice. Report all incidents of shortage, breakage or any other product damage within 5 days of receipt of goods. Should damage occur during shipping, please report damage to both the carrier and ALPCO. ALPCO assumes no liability for loss or delay caused by conditions beyond ALPCO's control. Report all shipping errors to ALPCO immediately. Due to the nature of the products listed herein, all sales are considered final. No consideration will be given to returns or replacements unless prior authorization and shipping instructions have been obtained from ALPCO's Customer Solutions Associates.

Shipping

Shipping and handling charges (FOB/EXW Salem, NH 03079) are prepaid and added to the invoice total. In lieu of prepaid and added shipping, a Fed Ex or UPS Collect account number may be provided. ALPCO uses standard overnight service on most domestic shipments.

**All products are for Research Use Only unless otherwise indicated.*

***For ALPCO's full document of Standard Terms and Conditions of Sale, please visit: http://www.alpc.com/content/terms_of_sale.aspx*

ALPCO Quick Reference Guide



Location: 26-G Keewaydin Drive Salem, NH 03079

Remit to Address: PO Box 55155 Boston, MA 02205-5155

Federal Tax ID: 02-0439647

DUNS#: 784 143 778

Contact Numbers: Toll Free (800) 592-5726
Local (603) 893-8914
Fax (603) 898-6854

Accounts Payable Correspondence: alpcoaccounting@alpco.com

Customer Solutions Correspondence: cs@alpco.com

Product/Technical Solutions Correspondence: ts@alpco.com

To Place Orders: Fax to (603) 898-6854
Email to cs@alpco.com
Phone (800) 592-5726 or (603) 893-8914
Online <https://www.alpco.com/store/login.aspx?returnurl=/store/cart.aspx>.